

This is the information we have received from the Ministry of Education with the new term starting.

Messages for schools and kura to send to parents and whānau

To help make sure your child can keep up with their learning at home, the Ministry has asked for up-to-date information on your child's year level, lockdown physical address and the resources your child will need. The Ministry will use the information to identify where devices and hard copy learning resources may be needed to be delivered. We won't be able to meet everyone's needs all at once but we will continue to provide as much as we can, as it is available.

We may be contacting some of you to check the details we have for you are correct. Resources are limited and it will take time to get them to learners who most need them, so the sooner we are able to get this information to the Ministry the better.

If your child is learning in and through te reo Māori you can register for a te reo Māori and Māori medium hard learning pack on Kauwhata Reo. We know that some whānau don't have internet access, so anyone can register for a pack on behalf of a child, including their kaiako and teachers. No special permissions are required. The registration form can be accessed at_

<https://kauwhatareo.govt.nz/mi/news-holder/ki-te-ao-marama-learning-packs/>

Questions and answers for schools and kura

How is the Ministry going to support learners?

We're working on a package of supports and resources to supplement your material so learning can continue at home, including:

- providing internet connectivity to student households without connectivity
- providing insurance cover for devices your schools and kura send to student homes
- exploring broadcasting educational material on TV
- PLD to support teachers and leaders to work remotely with their students
- making provision for a range of subject-specific hard-copy resources for delivery to years 11-13 students
- increasing the number of students who have access to devices, and supporting where we can with hard copy materials for different year levels.

Where does the information go? Who has access to it?

The Ministry will use the information provided to:

- Help identify what support may be needed
- Distribute hard copy learning resources to learners
- Report at an aggregate level on our COVID-19 response and for research and statistical purposes.

If I indicate that students will need a device or hard copy, does that guarantee they will get one? If so, when?

Providing devices/hard-copy learning materials is a big job being delivered at pace, and there are immediate stock and delivery constraints. Resources are limited and will initially be prioritised for learners studying for NCEA, to ensure there is minimal disruption to their studies, and learners who are disadvantaged and in the greatest need. Once more connections and devices become available we will reassess our approach. We won't be able to meet everyone's needs all at once but we will continue to provide as much as we can, as it is available.

What support is available for children and young people who miss out on devices or are left waiting to theirs to arrive?

Where we are unable to immediately connect a household with the Internet and/or get a device to a student, we will provide hard-copy learning materials direct to homes. Teachers will be in regular contact with their students and will be able to offer guidance to families on what they can be doing in the meantime. We are also exploring making learning available through free television in both English and Māori.

What kind of devices are being supplied?

Schools and kura will have the option of selection from laptops, Chromebooks or iPads, depending on what they are already using.

What about insurance cover – who pays for replacement/repair if something goes wrong?

The Ministry is providing insurance cover for devices sent to student homes.

Will accessories like a mouse and keyboard be provided?

The device comes with a power supply cable but doesn't come with additional accessories.

Do families get to keep the devices after children go back to school?

The devices are registered to schools and kura so should be returned to you when the lockdown period ends.

What about internet connections?

Over recent weeks we have worked with schools and internet service providers to find out which students' home addresses do not have internet services. We will be providing internet connectivity to student households without connectivity.

Detailed package of supports for schools and kura announced

The Minister announced details of the package of supports and resources for supporting state and state integrated schools and kura to deliver learning at a distance when Term 2 begins on 15 April. You can see the Minister's press release and Q&As on the [Beehive website](#).

It's important to state up front that the Government is still working to a timeframe of a four-week lockdown, lifting on 22 April, but we're planning for every scenario so that we have a resilient system and are taking this opportunity to invest in closing the digital divide.

That means, in education, developing robust distance learning infrastructure so that learners and ākonga don't miss out in any scenario, such as alert levels moving up and down or schools, kura and ECEs or kōhanga and puna reo having to stay closed for longer.

This week we have begun the dispatch of devices and hard copy resources. The first devices and modems are being dispatched this week, and the first tranche of hard copy deliveries will make their way to homes on Thursday and will continue on Tuesday next week.

Thank you all for the work you have done to complete the survey, which will enable to delivery of devices or hard packs to homes. Just a reminder that if you do not

have this information and are asking parents to provide it, it is important that you're explicit about why the information is being collected and used – that we are collecting this information to better support students' needs for distance learning and will be using it to:

- help identify what support may be needed
- distribute hard copy learning resources to learners
- report at an aggregate level on its COVID-19 response and for research and statistical purposes.

Starting this week, the Ministry is rolling out an extensive, four-channel package to provide at least one distance-learning option for all families by 15 April.

As we advised last week, the package includes:

- increasing the number of students and ākonga who have access to connectivity and devices by an estimated 2000 this week (limited by the number of modems available)
- supporting where we can with hard copy materials for different year levels
- a range of NCEA subject-specific hard-copy resources for delivery to years 11-13 students and ākonga
- more online resources for schools and kura, parents, ākonga and whānau available through the [Learning from Home](#) and [Ki te Ao Mārama](#) websites
- providing insurance cover for devices your schools and kura send to student homes
- PLD to support teachers and kaiako, tumuaki and leaders to work remotely with their students, ākonga and whānau
- TV channels in English and te reo Māori offering learning programmes for learners from early learning to year 10

Parents are not expected to replace their child's teacher. You and your staff are the experts in the practice of teaching and learning, and these supports are intended to supplement and enable the learning programmes you are delivering to your students and ākonga.

Home learning television

We want to ensure that every learner and ākonga has at least one channel for accessing educational content from 15 April – either through this package or through their school or kura.

So, we have been working with teachers and leaders, alongside staff from ERO and Te Kura to develop Home Learning TV | Papa Kāinga TV, on TVNZ, which will run from 9am to 3pm on school days on TVNZ2+1 and Sky channel 502. Some lessons will also be available on TVNZ On Demand.

There will be content for parents and whānau with preschool children and tamariki, and lessons for those aged 5 to 15 years of age will cover a broad curriculum that includes movement, music, physical education, wellbeing, numeracy, literacy and science through an integrated approach to curriculum. There's already a lot of good education video content available, and the Ministry will be working with experts and educators to refine and further develop it.

We will be putting information about the programme scheduling on the Learning from Home website early next week this will help teachers be able to connect with learners who are accessing these programmes.

Hard packs

We have had a lot of requests for learning material hard packs for learners and there are limits on what we can provide immediately. The first tranche of deliveries will make their way to homes on Thursday and will continue on Tuesday next week. You will receive a confirmation email of who has been sent a pack. Content of the packs is on the Learning from Home Website, this is to help teachers interact with students with their learning activities.